*Sample criteria for palliative care tele-consults for clinicians responding to COVID-19 across Mount Sinai Health System. Shared by the Mount Sinai Health System, 3/23/20.*

**Palliative Care Guidance for Front Line Providers**

“Help is just a phone call away”

**24/7 palliative care support hotline for MSHS clinicians: XXX-XXX-XXXX**

Clinical support tools:

* + COVID-19 communication guidance: <https://www.vitaltalk.org/guides/covid-19-communication-skills/>
	+ Symptom control guidance: <https://www.capc.org/documents/753/>

Palliative Care Consultation:

Indications:

* Complicated Goals of Care discussions:
	+ Differences of opinion/ conflict within treatment team
	+ Complex or conflicted family dynamics
	+ Language barriers
	+ Cultural or spiritual barriers
* Complicated symptoms:
	+ Opioid or lorazepam escalation ineffective for symptom relief
	+ Opioid drips
	+ Methadone dose escalation
	+ Complicated delirium, not responsive to first line treatment
	+ Complicated anxiety, not responsive to first line treatment
	+ Complicated dyspnea or cough, not responsive to first line treatment
	+ Complicated nausea and vomiting, not responsive to first line treatment