

Communication Designation

This Learning Pathway provides continuing education on how to have skilled conversations with patients living with a serious illness, and their families. This training includes how to discuss serious news and prognosis, conducting a patient and caregiver meeting, and supporting difficult decision-making. Clinicians can use CAPC Designation to demonstrate communication expertise for this patient population.

Discussing Serious News

Learn best practices for having patient-centered conversations about a serious illness diagnosis.

Discussing Prognosis With Patients and Caregivers

Learn how to effectively discuss prognosis with patients and their caregivers.

Clarifying Patient Goals of Care

Learn best practices for building trust, eliciting patient values, and having patient-centered conversations about goals of care.

Leading a Patient and Caregiver Meeting

Learn to effectively lead meetings that help patients and caregivers become aligned around the patient's goals.

Care Planning

Learn techniques to help patients and their caregivers plan for the future, both during the early stages of a serious illness and as a disease progresses.

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