

Non-Clinical Health Administrators

This Learning Pathway includes training and strategies for identifying and addressing the needs of patients living with serious illness, and their families.

Palliative Care: You Are a Bridge

Video explaining the role that palliative care plays supporting patients and families through a serious illness.

The Human Connection of Palliative Care: 10 Steps for What to Say and Do

Ten important steps for improving communication between clinicians and patients/families.
NOTE: This video does not provide CE credits.

Introduction to Palliative Care for Health Professionals

An introduction to palliative care, how it is delivered, its impact on quality of life, and the growing population of patients who need it.

Supporting the Family Caregiver: The Burden of Serious Illness

Assessing and supporting caregivers of people with serious illness.

Care Coordination

Guidance for all clinicians on improving communication and ensuring smooth transitions of care for patients living with serious illness.

Reducing Risks for Older Adults

This course provides context and best practices for identifying older adults at risk for poor outcomes, including falls, delirium, and caregiving challenges.

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