

# Non-Clinical Health Administrators

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This Learning Pathway includes training and strategies for identifying and addressing the needs of patients living with serious illness, and their families.

## **Palliative Care: You Are a Bridge**

Video explaining the role that palliative care plays supporting patients and families through a serious illness.

## **The Human Connection of Palliative Care: 10 Steps for What to Say and Do**

Ten important steps for improving communication between clinicians and patients/families.

NOTE: This video does not provide CE credits.

## **Introduction to Palliative Care for Health Professionals**

An introduction to palliative care, how it is delivered, its impact on quality of life, and the growing population of patients who need it.

## **Supporting the Family Caregiver: The Burden of Serious Illness**

Assessing and supporting caregivers of people with serious illness.

## **Care Coordination**

Guidance for all clinicians on improving communication and ensuring smooth transitions of care for patients living with serious illness.

## **Reducing Risks for Older Adults**

This course provides context and best practices for identifying older adults at risk for poor outcomes, including falls, delirium, and caregiving challenges.

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