

Pharmacy

This Learning Pathway includes training and tools for pharmacists to address the unique needs of patients living with serious illness.

Palliative Care: You Are a Bridge

Video explaining the role that palliative care plays supporting patients and families through a serious illness.

The Human Connection of Palliative Care: 10 Steps for What to Say and Do

Ten important steps for improving communication between clinicians and patients/families.
NOTE: This video does not provide CE credits.

Introduction to Palliative Care for Health Professionals

An introduction to palliative care, how it is delivered, its impact on quality of life, and the growing population of patients who need it.

Improving Team Performance

Strategic planning for new or veteran programs, and a framework for identification of barriers to team efficiency and team health.

Consult Etiquette: Communicating with Referring Providers

Guidance for palliative care teams to build collaborative relationships with referrers.

Patient Identification and Assessment

Toolkit for finding the right patients at the right time to address gaps in care.

Supporting the Family Caregiver: The Burden of Serious Illness

Assessing and supporting caregivers of people with serious illness.

Care Coordination

Guidance for all clinicians on improving communication and ensuring smooth transitions of care for patients living with serious illness.

Defining and Measuring Quality

Tools to help payers, policymakers, and providers understand best practices for delivering quality care during a serious illness, and to identify certifications that demonstrate adherence to third-party quality standards.

Metrics and Measurement Overview

Commonly used metrics and measurement strategies for pediatric teams.

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